

**MHC** 

## RESERVATION SYSTEM

LENDER TRAINING

MITAS

S 3	Homebuyers	Lende	rs/Realtors	Deve	lopers	Prop	erty Ma	inagers	;	Federal Grants
MISSISSIPPI HOME CORPORATION		About MHC 🗸	News 🗸	Resources 🗸	Contact Us	y	f	٥	in	•
<b>MHE</b>										

## Partners for a Mission

Lender Login

Pay Program Fee

Look Up Today's Rates and Funds

Our mission is simple - to finance safe, decent, affordable housing and help working families build wealth. We do this by partnering with lenders and real estate professionals who are motivated by the same mission.

Our programs help make home ownership affordable for home buyers by offering competitive financing and down payment assistance. We could not accomplish our mission without the lenders who work with us.

Whether you are already a participating lender or are a newcomer to our programs, we welcome the opportunity to work with you and help you grow your business.

Resources

MRB7 Lender Resources

Mortgage Credit Certificate Lender Resources

Smart6 Lender Resources

Housing Assistance For Teachers Resources

## Lenders Resource Page

You will find:

- Lender Guidelines
- Trainings
- Marketing Materials
- Income Limits
- Lender FAQs
- MITAS Login
- Etc.

## MSHomeCorp.com

**Online Reservation Users Guide** 

Lender Trainings

# LENDER PORTAL: Login Information

## archivemhc.com/mitaslive

## **Enter Credentials:**

- Lender No. (MHC Assigned same as old originator no. for current users)
  - You no longer need a branch #
- Username (ALL CAPS)
- Password (case sensitive)
  - Same password you have been using
- MHC doesn't have access to User's Passwords
- There are multiple Administrators assigned per company! Contact MHC if you're unsure who the admins are.
- Click the "FORGOT PASSWORD" (Passwords must be reset every 90-days)

## Mississippi Home Corp Lender Portal

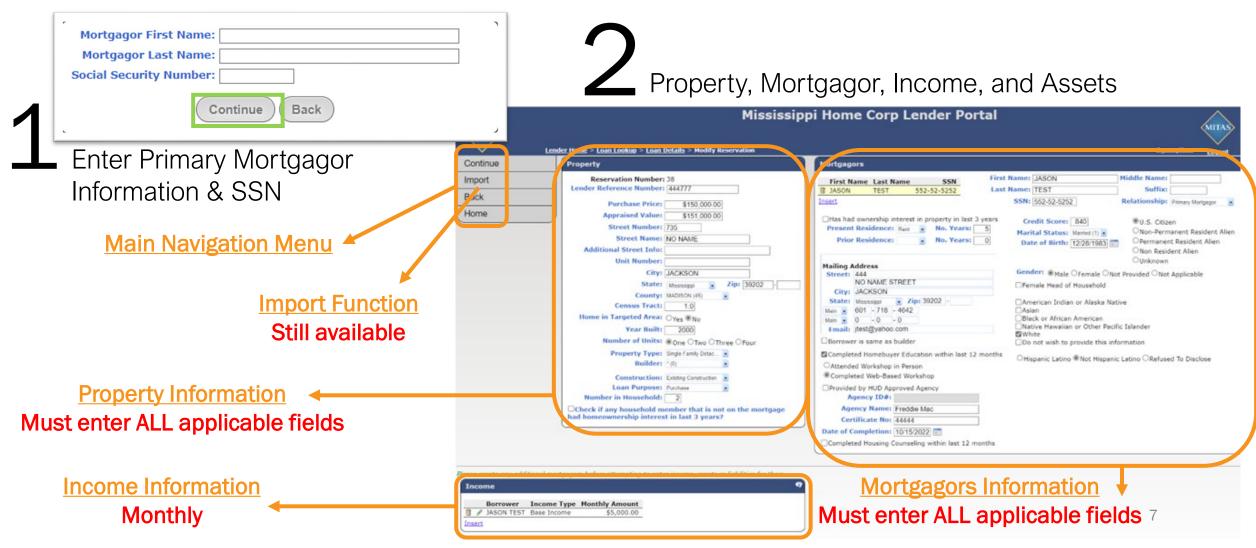
Login to your account	:
Lender No: [ Username: [ Password: [	
Login	Forgot Password

# MAKING A RESERVATION: Main Menu Navigation

Outstanding Conditions: Waiting on Lender

MITAS	Daily Rates	r			i Home Corp Le <u>s</u> : Active Pipeline		Portal
New Reservation	Current Rates			3	Loans by Status	4	Outstanding Conditions
Loan Lookup	Product	Interest Rate	Extensions		Status	Count	Application # Last Name # Conditions
Manage Portal Users	MRB 7 Conventional Non Targeted				Incomplete Application	3	WILSON 1
MCC 8329 Report	MRB 7 Conventional Targeted				Reservation Date Reservation File Received	14	GRACE 1 HUNT 1
Mee 0529 Report	MRB 7 Government Non Targeted MRB 7 Government Targeted				Reservation File Non Complian	-	MOORE 1
	MCC Targeted				Reservation File Complete	4	STODDARD 1
	MCC Non-Target				Assigned to Underwriter	2	MORRIS 1
	Smart6 Conventional Loan				Commitment Non Compliance	3	BRADLEY II 1
🗡	Smart6 Government Loan				Conditional Commitment	2	PINSON 1
Main Manu					Closed Documents Pending	157	BENNETT 1
<u>Main Menu</u> :				_	Loan Closing Date	1	ROSS 1
Navigation					1/2 NEXT		■ 1/8 NEXT►►
· · · · · · · · · · · · · · · · · · ·	Expiring Applications				9		
Options							denote a secondaria contrata de la secondaria de la secondaria de la secondaria de la secondaria de la secondar
-					s Extension Days		king on any status will ope
	Application # Last Name	Expires Rese			<u> </u>	loan	applications tied to statu
		· · · · · · · · · · · · · · · · · · ·	/31/2022 8/2/2022	999	0 -50 9 920	IUal	i applications tied to statu
	29	· · · ·	/21/2022	99			
	27		/20/2022	999			
	2					E	xpiring Applications:
							der Attention Required

# HOW TO LOG IN: MITAS Reservation System

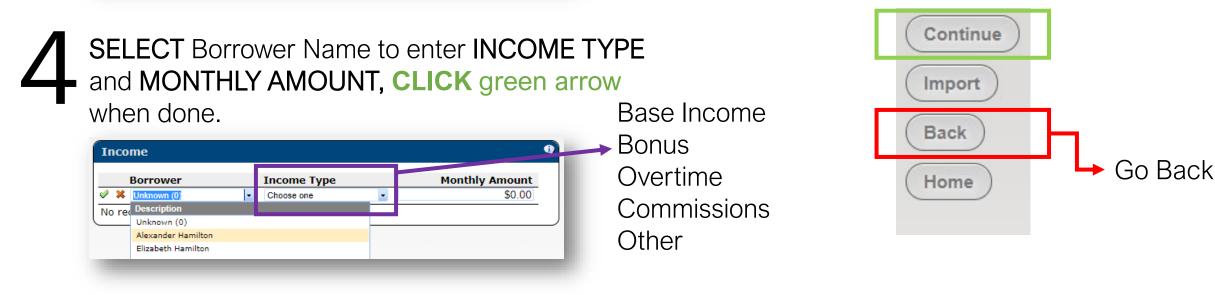


# **HOW TO MAKE A RESERVATION:** Mortgagor(s) Income Section

Enter <b>MC</b>	<b>DNTHLY</b> Income, by	CLICKING "Insert"
Please create any a	dditional mortgagors before attempting to ent	er income, assets or liabilities
Income		9
Borrower	Income Type Monthly Amount	
No records to dis	olay.	
Insert		

Answer ALL fields to ensure a COMPLETE RESERVATION.

Once completed CLICK "Continue" on the MAIN MENU on the left, this step will save all the information entered.

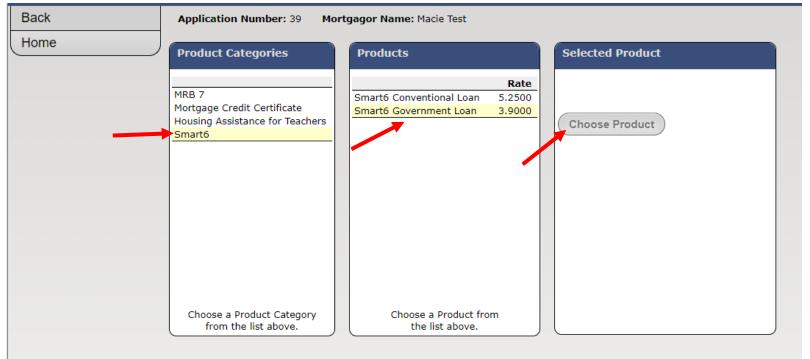


# HOW TO MAKE A RESERVATION: MHC Program(s) Selection

Select one program under Product Categories then select the product (working left to right)

Once a program is selected by the YELLOW BAR, CLICK on "Choose Product"

- Government
- Conventional



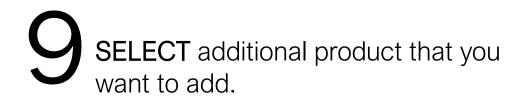
# HOW TO MAKE A RESERVATION: MHC Program(s) Selection

8 Enter <u>ALL</u> information, then CLICK on "<u>Calc</u>" obtain "P&I Payment"

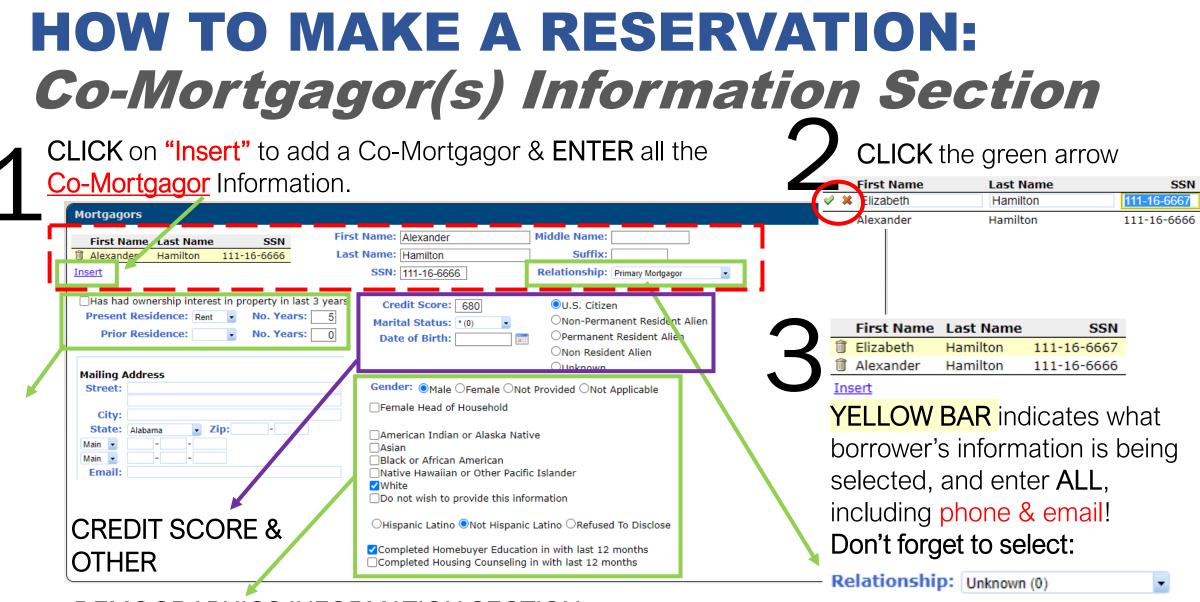
Lien Position:	1	
Interest Rate:	3.9000%	
Base Loan Amount:	\$200,000.00	
Funding Fee Financed:	\$0.00	
Loan Amount:	\$200,000.00	
Term:	360 Payments	
P&I Payment:	\$943.34	<u>Calc</u>
Loan Type:	(Select One)	-
First mortgage with a non 0% 2nd mortgage of \$6,0 repayable to MHC on 1st r	00. 2nd mtg. is	

repayable to MHC on 1st mortgage refi., due on-sale, non-owner occupied or paid-in-full.

# HOW TO MAKE A RESERVATION: Adding An Additional Product

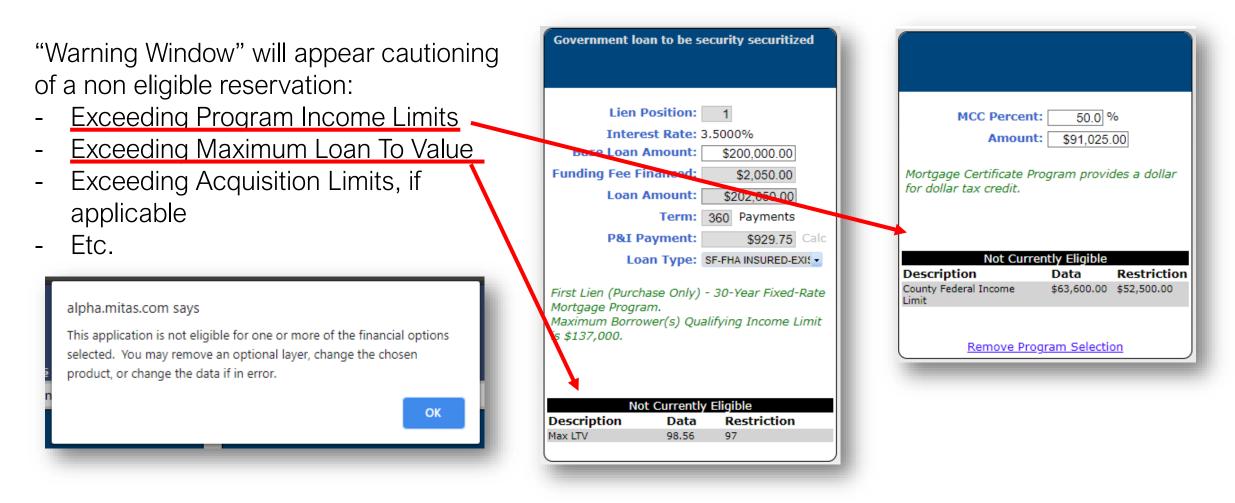


Continue	Application Number: 33 Mortgagor Name: Test Cat	Product: Smart6 Government Loan			
Change Product Back Home	Interest Rate: 3.9000%         Base           Base Loan Amount: \$200,000.00         Base           Funding Fee Financed: \$0.00         Loan Amount: \$200,000.00	Lien Position: 2 Interest Rate: 0.0000% e Loan Amount: \$6,000.00 Term: 360 Payments 00 0% due at sale.	Select MCC Program below if desired You may optionally select a program from the list. Program Rate MCC	You may optionally select a program from the list. Program Rate Housing Assistance for Teacher	If there are any additional grants or mortgages that are not coming from MHC, please select from the list below and enter the requested information. <u>Create a Mortgage Finance Layer</u> <u>Create a Grant Layer</u>
10	CLICK "Continue" to	make this reser	vation		



**DEMOGRAPHICS INFORMATION SECTION** 

# RESERVATION ERRORS: "Not Currently Eligible" Message

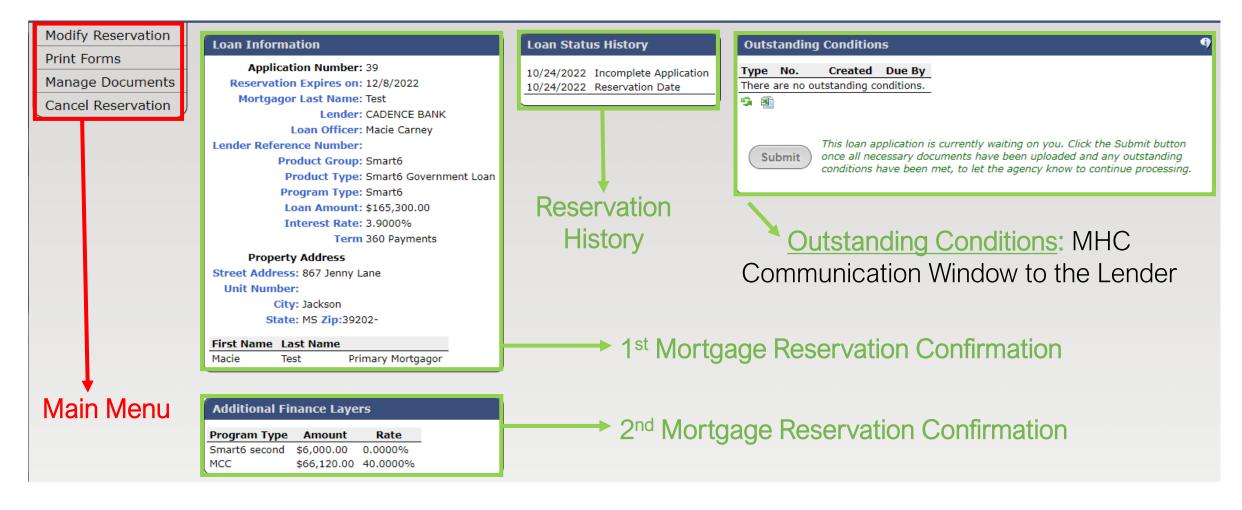


## **SUBMITTING RESERVATION**

Submit	Application Number: 40 Mortgagor Name: Sally Kate Product: Smart6 Government Loan
Daux	Once you click Submit on this page, your application will submitted and if applicable, your interest rate will be locked and applicable fees may be charged. You may not be able to make changes once you have submitted. Click Back to return the to reservation screen if you are not ready to submit.
Home	Submit Actions
	Expiration Option: @45 Days (12/12/2022)           Rate Locks: Smart6         \$200,000.00 @ 3.9000%

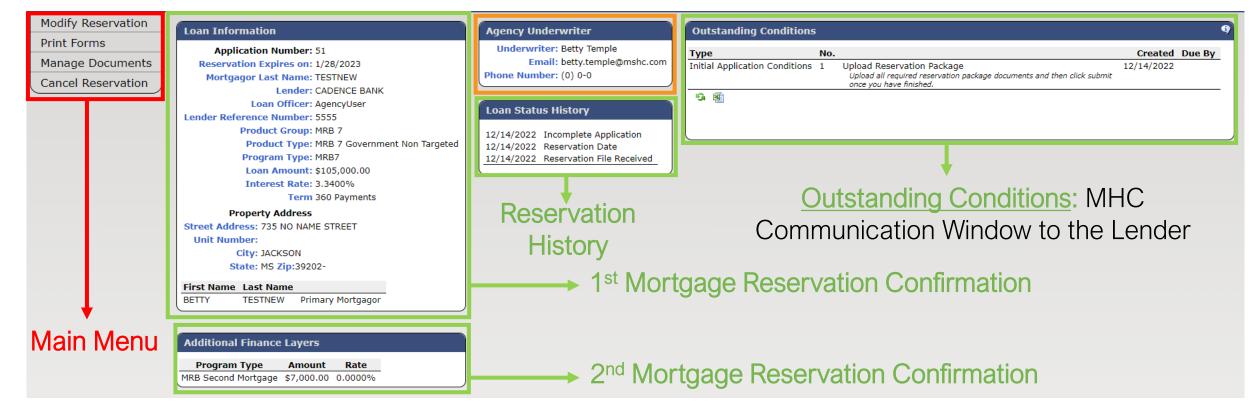
Once submitted, no modifications can be made by User. User must upload Notification of Change Form for MHC to modify record.

## **RESERVATION SCREEN:** *Main Menu Screen*



## **RESERVATION SCREEN:** *Main Menu Screen*

After MHC has received the Reservation and Compliance Package the file will be assigned to an MHC underwriter for review as seen below.



## **RESERVATION OPTIONS:** *Modify Reservation & Print Forms*

MITAS	
Modify Reservation	-
Print Forms	
Manage Documents	1
Cancel Reservation	L
Request Extension	

Modify before submitting (System no longer generates automatically)

MRB Child Support Statement

MRB Attorney Info. Form

MHC Letter of Explanation

MRB Notification of Change Form

MRB Notice to Borrower - Second Mortgage Download

Download

Download

Download

Download

Property	Mortgagors		9
Reservation Number: 36	First Name Last Name SSN	First Name: Dill	Middle Name:
Lender Reference Number:	Dill Pickle 987-52-6398	Last Name: Pickle	Suffix:
Purchase Price: \$205.000.00		SSN: 987-52-6398	Relationship: Primary Mortgagor
Appraised Value: \$200,000.00	Has had ownership interest in property in last	2 10 2 10	
Street Number: 123	Present Residence: Rent • No. Years:	Credit Score. 660	
Street Name: ABC	Prior Residence:   No. Years:	Marital Status: Mari	
Additional Street Info:		Date of Birth. 7/20	ONon Resident Alien
Unit Number:	Mailing Address		Unknown
City: Jackson	Street: 123 ABC	Gender:  Male  Fe	emale ONot Provided ONot Applicable
State: Mississippi - Zip: 39202	- Internet in the second secon	Female Head of Hou	
County: HINDS (25)	City: Jackson State: Mississippi - Zip: 39202 -		
Census Tract: 2.0	Main • 601 - 500 - 1234	American Indian or Asian	Alaska Native
Home in Targeted Area: OYes No	Main 👻 0 - 0 - 0	Black or African Am	
Year Built: 7	Email: Test@gmail.com	Native Hawaiian or White	Other Pacific Islander
Number of Units:  One Two Three Four	Borrower is same as builder	Do not wish to prov	ide this information
Property Type: Single Family Detac •	Completed Homebuyer Education within last 1		lot Hispanic Latino ORefused To Disclose
Builder: *(0) •	Attended Workshop in Person		tot hispanic Latino C Refused to Disclose
Construction: Existing Construction	Completed Web-Based Workshop		
Loan Purpose: Purchase	Provided by HUD Approved Agency Agency ID#:		
Check if any household member that is not on the mort			
ad homeownership interest in last 3 years?	Certificate No:		
	Date of Completion:		
	Completed Housing Counseling within last 12	months	N'T CHANGE DATA
		_	
ack		Δftor R	eservation Submissi
MRB			
Form Name			
MRB7 Document Set Downle			7 and MCC Dragrama
MRB Checklist Downle		INKD	7 and MCC Programs
Reservation Confirmation Downlo 1RB Reservation Form Downlo			
1RB Recapture Form Downlo			nder must print the
1RB Income Calc. Worksheet Downlo			
MRB Borrower Certification Downlo	Racanyanna	Dooor	turo form concrataly. It
MRB Non-Borrower Certification Downle		Recal	oture form separately. It
MRB Child Support Statement Downlo		~ I	i 5

is not generated within the

Document Sets.

17

Confirmation

# **RESERVATION OPTIONS:** *Printing Forms: Checklist*

	MITAS	Len	
	Modify Reserv	ation	
	Print Forms		
	Manage Docur	ments	
	Cancel Reserv	ation	
	Request Exter	sion	
1			

#### Smart6

Form Name	
S6 Document Set	<b>Download</b>
Reservation Confirmation	Download
S6 Reservation of Funds/Rate Commitment Form	Download
S6 Transmittal Checklist	Download
S6 2nd Mortgage Applicaton	Download
S6 Income Calc Worksheet	Download
S6 Notice to Borrower- 2nd MTG	<b>Download</b>
S6 Occupancy Statement	Download
S6 Income Tax Statement	Download
S6 Full-time Student Statement	Download
S6 Employment/Income Statement	<b>Download</b>
S6 Co-Signer/Non-Occupant Statement	<b>Download</b>
S6 Child Support Statement	Download
S6 Non-Borrower Statement	Download
MHC Letter of Explanation	<b>Download</b>
S6 Attorney Info. Form	<b>Download</b>
S6 Notification of Change Form	<b>Download</b>
S6 Promissory Note	Download
S6 Deed Of Trust	<b>Download</b>

Sм	ARTÓ
	SMART 6 TRANSMITTAL CHECKLIST
ender:	MHC Reservation #
Contact Na	ne
ender Pho	ne K
Aortgagor()	ÿ
STEP 1-	Reservation Package (Upload Online to MHC within 10-calendar days of reservation)
	Reservation Confirmation
	Reservation of Funds/Rate Commitment (Form 1)
TEP 2 - I	Request for Smart 6 Conditional Commitment (Upload to MHC – 72-hour turnaround)
>	Smart 6 Transmittal Checklist (Form 2)
>	Copy of Executed Loan Application
- 2	Copy of Executed Complete Sales Contract Smart 6 2 <sup>rd</sup> Mortgage Application (Form 3)
- 5	Smart 6 2** Mongage Apprecision (Form 3) Smart 6 Executed Income Calculation Worksheet (Form 4)
- <u>S</u>	Copy of written Verification of Employment AND one current pay stub (both dated within 30 days of submission)
>	Copy of Verbal Verification of Employment, if applicable when using ALT DOC
>	Copy of most recent year's IRS tax transcript or signed copy of 1040, including any occupants 18 years old and older if not a full-time student. Two
	(2) years required on self-employed occupants.
2	Copy of Fraud Guard or equivalent Report with Ownership/Occupancy module for all Borrowers
<u>,</u>	Notice to Borrower – Second Mortgage Copy of pay stub(s) dated within 30 days of submission AND W-2 for current two years, if using ALT DOC (All occupants)
- 5	Occupancy Statement (Form 7)
- 5	Income Tax Statement (Form 8), # applicable
>	Full-Time Student Statement (Form 9), if applicable
>	Employment / Income Statement (Form 10), if applicable
2	Co-SignerNon-Occupant Statement (Form 11), if applicable
- 2	Child Support Statement (Form 12), if applicable Non-Borrower Statement (Form 14), if applicable
- 5	Copy of FNA Loan Underwrting and Transmittal Summary (92900-LT for FNA: 1008 for conventional)
>	Automated Underwriting Findings (DUDOLD/FIFHA Total Scorecard for FHA)
>	Copy of credit report for all occupying borrowers.
2	Copy of Appraisal
~ ~	Copy of Homebuyers' Education Certificate Exception Documentation, if applicable
- 5	Exception Documentation, if applicable MHC Letter of Explanation (Form 18), if applicable
- 5	Atomey information Form (Form 21)
>	Notification of Change (Form 26), if applicable
STEP 3 - P	PURCHASE CERTIFICATION (PC) PACKAGE UPLOAD ONLINE
	1. Smart 6 Transmittal Checkist (Form 2)
>	<ol> <li>Copy of Final Executed Closing Disclosures (1* &amp; 2* Mortgage, including</li> </ol>
>	Seller CD) 3. Copy of Recorded 2rd Montgage Deed of Trust
	4. Lender Wring Instructions

Make sure to complete all

CHECKLIST entirely for all

- Any missing information

Outstanding Condition

CHECKLIST should be

item make sure that the

reservation information is

18

- Before UPLOADING an

all correct

uploaded at the same time

could trigger an

- All package items on

programs, based on date and

time noted below each section

SECOND MORTGAGE FINAL DOCUMENTS - MAIL TO MHC ATTN: SINGLE FAMILY - 735 RIVERSIDE DR., JACKSON, MS 3920

- 1. Original Executed Second Mortgage Note
- 2. Original Executed Recorded Second Mortgage Deed of Trust

Upon receipt of 1-4 & 5-6, if applicable, from the first lot & lines if it om the second lot above, MHC will update the loan status to Punchase Certification (PC) & will then mimburse the \$6,000 to the Lender within 2-business days after the loan status change. Once updated to a PC status, lender <u>must print the PC & deliver it will the first montpace and to the 1st Montpace Bervicer.</u>

# Manage Documents Uploading Documents Look up what was

Smart6						
Document Name     Upload Index File: Select		Download	Upload	Index Sheet Download Index Sheets		
Reservation Confirmation		[No Documents]	Upload	<u>Select All</u> Download		
Reservation o	f Funds/Rate Commitment	[No Documents]	Upload	Download		
S6 Transmitta	al Checklist	[No Documents]	Upload	Download		
Lenders Appli	cation	[No Documents]	Upload	Download		
		[No Documents]	Upload	Download		
Sheet ad Index Sheets	ge Application	[No Documents]	Upload	Download		
Select All	: worksheet	[No Documents]	Upload	Download		
lload		[No Documents]	Upload	Download		
lload	/Transcript	[No Documents]	Upload	Download		
lload	<sup>-</sup> Equivalent	[No Documents]	Upload	Download		
lload		[No Documents]	Upload	Download		
lload	orrower	[No Documents]	Upload	Download		

Upload



			Lenders Appli	cation	[No Documents]
Smart6	1				[No Documents]
Document Name     Upload Index File:	Download	Upload	Index Sheet Download Index Sheets	ge Application	[No Documents]
Select			Select All	: worksheet	[No Documents]
Reservation Confirmation	[No Documents]	Upload	Download		[No Documents]
Reservation of Funds/Rate Commitment	Latest	Jpload Add Page	Download	/Transcript	[No Documents]
S6 Transmittal Checklist	[No Bocuments]	Upland	Download	<sup>-</sup> Equivalent	[No Documents]
Lenders Application	[No Documents]	Upload	Download		[]
Sales Contract	[No Documents]	Upload	Download		[No Documents]
36 2nd Mortgage Application	[No Documents]	Upload	Download	prrower	[No Documents]
S6 Income calc worksheet	[No Documents]	Upload	Download	Statement	[No Documents]
VOE/Paystubs	[No Documents]	Upload	Download		
IRS Tax Return/Transcript	[No Documents]	Upload			
Fraud Guard or Equivalent	[No Documents]	Upload	Download		
Credit Report	[No Documents]	Upload	Download		
S6 Notice to Borrower	[No Documents]	Upload	Download		

uploaded previously

Look for the Checkmark

Once done, click:



Download

# **MANAGE DOCUMENTS: Uploading Documents**

MITAS	
Modify Reservation	
Print Forms	
Manage Documents	
Cancel Reservation	
Request Extension	

	Download	Upload	Index Sheet
Whocument Name Whoad Index File: Select	Download	opioud	Download Index Sheets
Reservation Confirmation	[No Documents]	Upload	Select All
Reservation of Funds/Rate Commitment	Latest	Vpload Add Page	Download
S6 Transmittal Checklist	[No Documents]	Upload	Download
Lenders Application	[No Documents]	Upload	Download
Sales Contract	[No Documents]	Upload	Download
S6 2nd Mortgage Application	[No Documents]	Upload	Download
S6 Income calc worksheet	[No Documents]	Upload	Download

ALSO, you will be able to drag files to and drop them on top of the "UPLOAD" box to get them upload.

$\left( \right)$	Back		PDF
	Smart6		A
	Procession Maine	Download	Unload //
	Move Up Post-Closing Checklist	[No Docun <sup>ents</sup>	<sup>s]</sup> Drop files here + Copy
	AUS Findings	[No Docun <mark>ent</mark>	s] Upload
	Final Loan Application	[No Document	IS] Upload
	Final Closing Disclosure	[No Document	S] Upload
	Homebuyer Counseling Certificate (if Conventional or First Time Homebuyer)	[No Document	S] Upload
	Home Possible Eligibility Tool - Less than 80%AMI Conventional	[No Document	S] Upload

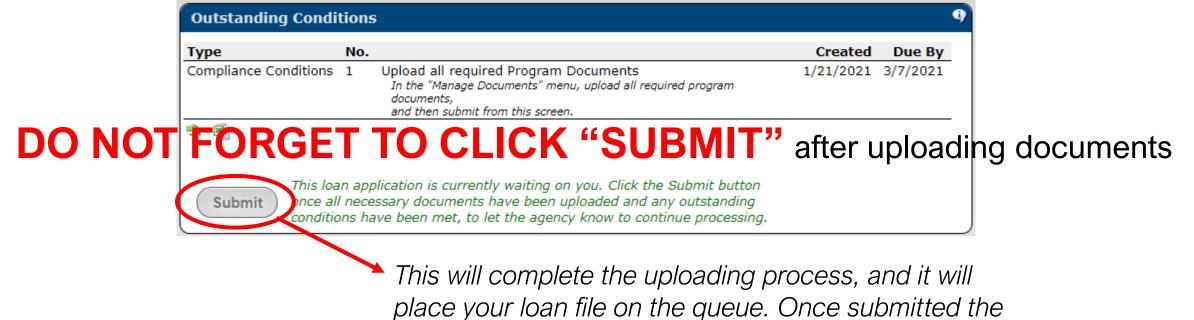


# **MANAGE DOCUMENTS:** *Clearing Outstanding Conditions!*

MITAS	MITAS	Mississippi Home Corp Lender Portal  Lender Home > Loan Lookup > Loan Details			ender Portal		Generic Agency User for Testin
Len Modify Reservation Print Forms Manage Documents	Modify Reservation Print Forms Manage Documents Cancel Reservation Request Extension	Reservation Mortgagor Londer Reference Proc Proc	on Number: 100000076 Expires on: Last Name: Washington Lender: BANK OF LITTLE ROCK MORTGAGE Dan Officer: Generic Agency User for Testin	Loan Status History 3/3/2021 Incomplete Reservation 3/3/2021 Closing File Received 3/3/2021 Closing File Received 3/3/2021 File Received 3/3/2021 In Underwriting	M	ed Move Up Closing Disclosure issing Closing Disclosure from upload. F o Closing Disclosure for review.	Created Due By 3/3/2021 3/8/2021 lease upload final Move
Cancel Reservation	Outstanding C	ondition	5			9	
Request Extension	Type Compliance Condi Compliance Condi	tions 8	Missing my extortion payme Where is my \$1,0000 Upload a correct Program Cl		4/20/20	022 4/23/2022 022 4/23/2022	
	Compliance Condi Compliance Condi Compliance Condi Compliance Condi Compliance Condi	tions 6 tions 7 tions 10 tions 11	Upload DU/AUS Findings Must have a approve status, and requirement Upload Exception document. If applicable, is the Notificat S6 Income Calculation Work S6 Self Employed Income Si S6 Chlid Support Statement	ation ion of Change form upl sheet missing tatement missing	eet servicer 4/20/20 oaded? 4/20/20 4/20/20 4/20/20	022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022         022       4/23/2022	

# MANAGE DOCUMENTS: Uploading Documents

Once *all the documents* have been uploaded, make sure to click SUBMIT, under the "Loan Details" screen, in order to complete the process and your file will be assigned to one of MHC Underwriters.



message will disappear, and the "Submit" button.

## **MHC FEES:**

## MCC Reservation Fee

• Applicable to MCC Standalone and MCC with Smart6

## • Extension Fee

- Applicable to ALL MHC programs. No limits to number of extensions
- Paid online at mshomecorp.com Lender/Realtors Lender Resources

Pay Program Fee

No restriction on who pays the fee and fee receipt must be uploaded to the loan record under the Fee Receipt header & complete/upload the Notification of Change form to its header requesting program extension & new closing date.

# **CONDITIONS:** *Most Avoidable Mistakes*

## • MRB7, MCC, Smart6, HAT MHC Loan Approval

- Following applicable program Checklist & Purchase Certification/Closing Pkg. Instructions
- Changing loan amounts after MHC Approval (Conditional Commitment)
- Not indicating # of Dependents on 1003 and if none, putting 0 in that field
- If using E-sign, uploading of the Lender E-sign authorization under "Exception Documentation". E-sign not allowed on LOE, 1040's or P&Ls (wet signature required)
- Uploading documents to incorrect headers
- Updating Closing Date on Attorney Information Form prior to uploading
- Sales Contract closing date expired. Addendum to contract is required prior to MHC's approval.
- MHC LOE form not used and must contain a wet signature

## **CONDITIONS:** *Most Avoidable Mistakes*

## Income Verification

- Not providing current VOE/Pa-Stub(s). Must be dated within 30-days of MHC's receipt.
- Providing previous VOE if household occupant had previous employment during current tax year (Jan.-Dec. 31)
- MS State Tax Returns not required. Federal Tax return/transcript required for all household occupants, if applicable.

## MRB7 & Smart6 Second Mortgage Deed of Trust

- MRB7 2<sup>nd</sup> Incorrect Maturity date Must be mos./day & 10-years from date of closing.
- Smart6 2<sup>nd</sup> Incorrect Maturity date Must be lenders 1<sup>st</sup> mortgage 30-year maturity date.

## Purchase Certification of Closing Document Package

- Not following instructions for delivery of documents to MHC
- MRB7 program Lender not having the Tax-Exempt Financing Riders recorded with the 1st Mortgage Deed of Trust. Not applicable to Smart6 program.

## **CONTACT INFORMATION**

## Single-Family Division Contacts:

Nedra Patton VP of Single-Family SF Underwriter <u>nedra.patton@mshc.com</u> 601.718.4651

Deidre Smith Assistant Vice-President SF Underwriter <u>deidre.smith@mshc.com</u> 601.718.4629

Cassie Arender SF Underwriter/ HAT Admin cassandra.arender@mshc.com 601.718.4627 Tess Ricks SF Underwriter <u>tristesse.ricks@mshc.com</u> 601.718.4631

Joyalyn Thompson Loan Processing Specialist joyalyn.thompson@mshc.com 601.718.4645

Sherrida Brown SF Loan Clerk sherrida.brown@mshc.com 601.718.4686

Brittany Jackson Post Closing Specialist brittany.jackson@mshc.com 601.718.4664

### **Marketing Division Contacts:**

Macie Carney VP of Marketing & Communication <u>macie.carney@mshc.com</u> 601.718.4616



MISSISSIPPI HOME CORPORATION

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