

SMART SOLUTION PROGRAM BULLETIN #31

July 13, 2020

TO: SMART SOLUTION PARTICIPATING LENDERS

FROM: Betty Temple-Putnam, Sr. Vice President of Single-Family Programs

RE: Smart Solution Program (SS) – Alabama Housing Finance Auth. & MHC 2020 Recertification

This bulletin serves as a reminder to our participating Smart Solution lenders that AHFA requires lenders to recertify each year in order to continue participating with ServiSolutions as servicer for MHC's Smart Solution (TBA) product. See the information below in italic that was provided by AHFA to participating lenders on July 10, 2020. Please note that MHC will require a copy of the completed 2020 AHFA Lender Recert. Form, MHC's Online Admin. Form and Contact List no later than Aug. 14, 2020.

MHCs forms have been attached as the last 2 forms below. Email the copy of the AHFA Recert. Form and completed MHC forms to my attention at Betty.Temple@mshc.com. Follow and provide forms per AHFA's guidelines for their recertification process no later than August 14, 2020.

Per AHFA.

We are contacting our AHFA/ ServiSolutions lenders regarding the 2020 lender recertification and to provide the attached '2020 Lender Recertification Form', 'Warehouse Lender Reps/ Warranties Form' and wiring instructions for the recertification fee. If you are not the correct person to receive this recertification notification, please forward this e-mail to the appropriate person as soon as possible.

All documents and the recertification applicable fee(s) are due no later than Friday, 8/14/20.

Please make certain to complete **all** areas of the recertification form, including all of the recertification information on the 3rd page. This year's form has been revised and captures additional information, as compared to the 2019 form. You will notice it includes a 'Warehouse Line Information' section and 'Originator Contacts' section, rather than having this information captured on separate, additional forms.

You may e-mail the re-certification documentation to <u>compliance@ahfa.com</u> and the applicable \$75 recertification fee(s) must be sent via wire only to our Accounting Department, using their attached wiring instructions. If your

company has any questions/ issues regarding the transmission of the fee via wire, please contact our Accounting at ahfa.ac.purchasing@ahfa.com.

In reference to the \$75 recertification fee, please understand this fee is due **for each HFA** your company is recertifying for with AHFA/ ServiSolutions. Some lenders participate with multiple HFA's that we do business with and, in those cases, the \$75 recertification fee will need to be sent **for each HFA** (e.g.- A lender participates with AHFA, NCHFA and MHC—as result, AHFA/ ServiSolutions would expect a wire for \$225 in this case). Should Accounting not receive the adequate total amount in these cases, AHFA/ ServiSolutions would not be able to recertify the lender for **any** of the applicable HFA's due to the overall shortage. Once the adequate amount has been received by our Accounting Department, only then can the fees be considered as received/ cleared.

Please note, if your company was approved as a new lender for AHFA or ServiSolutions in 2019, your company still must re-certify for 2019 since our lender recertification isn't based on a lender's anniversary date but, rather, each calendar year.

Finally, please understand, this recertification is for AHFA/ ServiSolutions **only**. Please contact the appropriate HFA(s) to see if they have their own lender recertification process.

Thank you for your cooperation,





LENDER RECERTIFICATION- 8/14/20

Each participating AHFA/ ServiSolutions Lender is required to complete annual recertification processes to comply with the terms of the Lender Agreement. Complete this form and e-mail it, along with any applicable documentation referenced below, to complete this form and e-mail it, along with any applicable documentation referenced below, to complete this form and e-mail it, along with any applicable documentation referenced below, to complete this form and e-mail it, along with any applicable

Also, wire the applicable \$75 recertification fee(s) for <u>each HFA</u> you are recertifying for to our Accounting Dept. by this same date. Failure to do so will result in immediate suspension from participation with the applicable HFA(s).

this same date. Failure to do so will result in immediate suspension from participation with the applicable HFA(s).									
COMPANY INFORMATION									
Company Name:				Contact Name:					
Company Address:					Contact Email Add	dress:			
Tax ID: Fiscal Year End Date				e: NMLS #:					
FNMA Seller/ Servicer#:	F	HLMC Seller	/ Servi	ervicer #: FHA Approval #:				VA Approval:	
∏n/A	l۲	N/A						□ N/A	
				ENTITY ST	RUCTURE				
S-Corp	П ггс			Series LLC	Partnershi	ip	Sole Pr	oprietor.	Partnership
				ENTITY OV	WNERSHIP				
				(N/A if publicly tra					
		Provide co	mpan	ies/ individuals with g		vnership t	to= 100%		
	Name				Title % of Ownership				6 of Ownership
FINANCIAL INSTITUTIONS									
Type of Institution /Comp	acreial Commun	ity S&I otc	1.	TINAITCIALII	Bank ID (FDIC, Charter, etc.):				
Type of Institution (Commercial, Community, S&L, etc.):				Same B (1916) charter, etc.).					
Name of Parent Co.:				Address of Parent Co.:					
□ n/a									
If parent is a financial institution, provide type of institution:				Parent Banking ID#:					
ORIGINATOR CONTACTS									
Primary Contact			Phon	e			E-mail		
Shipping Manager Phone			E-mail						
Final Documents Contact Phone					E-mail				

Repurchase Contact			Phone	E-mail				
Secondary Marketing			Phone		E-mail			
Post-Closing Quality Control Contact			Phone	E-mail				
PLEASE PROVIDE A	LIST OF I	NDIVIDUA	LS WHO CAN ACT A	S SIGNEES, IN ADDIT	TION TO TI	HEIR SIGN	ATURES:	
Name				Signature				
Name				Signature				
Name				Signature				
Name				Signature				
Name				Signature				
			2019 PRO	DUCTION				
originations \$		rokered by company	Total production Sold into Secondary \$		Total production held in Portfolio \$			
\$			□ N/A		□ N/A			
PRODUCTION BRE	AKDOWN	1		T =				
Mandatory Co-Issue \$			Rural Housing \$		Bulk \$			
□N/A □N/A				□ N/A				
D: 1				OBLIGATIONS		EVE (:		
Total Repurchase	UNPAID re	purcnase/ n	Total Make-Whole	not reflected in the m	OST CURRENT		al statement.	
† State Stat		\$		\$				
L N/A			N/A					
Current Loan Loss Reserve Allowance: \$								
WAREHOUSE LINE INFORMATION FORM All non-depository institutions are required to provide the information below and attach copies of the following from each								
All non-depositor			•	formation below and a <mark>/arranties Form and 2</mark>)	-		llowing from each	
Entity Name			Account #	Phone Number		Address	If they will register in MERS as Interim Funder, provide MERS ORG ID	

RECERTIFICATION INFORMATION Check all applicable HFA's that the Lender currently participates. NOTE: The Lender will be de-activated for any current HFA they participate with that isn't checked for recertification.								
AHFA (Alabama) ADFA (Arkansas) MHC (Mississippi) NCHFA (N. Carolina)								
VERIFICATIONS/ SIGN	VERIFICATIONS/ SIGNIFICANT CHANGES							
Is Lender complia	nt with all applicable federal, st	ate, and local laws?						
	Yes No							
Is Lender currently HFA(s)?	5 · · · · · · · · · · · · · · · · · · ·							
	Yes No							
	changes in principal officers or ur	nderwriting personnel since last year	's recertification <i>or</i> submission o	f their 2019 new				
lender package? NOTE: If additions	were made, also refer to item #	below (Documentation Requiren	ents) and include copy of applic	cable resume(s)'.				
	Yes No							
By initialing this item, the Lender verifies checking any recent new staff against government-based Excluded Party Lists (GSA/SAM list, LDP List, SCP List) whether maintained by HUD, Fannie Mae, Freddie Mac, Ginnie Mae, CFPB, FHFA, or any other government entity.								
	(INITIALS OF RESP	ONSIBLE OFFICER SIGNING BELOW)					
DOCUMENTATION RE	QUIREMENTS							
For Items 2-5 below, ple	ease check applicable upd	ated doc(s) being submitted	; or check 'N/A' if the app	olicable doc				
submitted to AHFA/ Ser	visolutions last year (2019)) is the most current version	n.					
1 Provide year-er	1 Provide year-end 2019 & 2018 consolidated audited financial statements, including auditor's notes, and most recent unaudited YTD P&L							
2 Most current Quality Control Plan (QCP)								
□ N/A								
3 Most current Hiring Procedures								
□ N/A								
4 Most current Errors & Omissions/ Fidelity Bond								
□ N/A								
 Resume(s)' of recently added principal officer(s) and underwriting personnel (In reference to item #4 above, under 'Verifications/ Significant Changes' section). 								
□n/a								
I hereby certify that the information provided with regards to this application is true and accurate.								
Officer Signature	Pr	int Name	Title	Date				

ALABAMA HOUSING FINANCE AUTHORITY D/B/A SERVISOLUTIONS WAREHOUSE LENDER REPRESENTATIONS AND COVENANTS REGARDING BAILEE LETTERS

In order to induce ServiSolutions, a department of the Alabama Housing Finance Authority, a public corporation and instrumentality of the State of Alabama ("AHFA"), to accept and agree to be bound by the terms of the undersigned's bailee letters ("Bailee Letters"), and as a condition of AHFA's acceptance of each Bailee Letter, the undersigned ("Warehouse Lender"), by its duly authorized representative, whose signature appears below, hereby agrees, represents and covenants with AHFA as follows:

- 1. Warehouse Lender serves as an independent, third-party lender to its customers that originate mortgage loans for bailment with AHFA, and Warehouse Lender will not perform credit underwriting, conduct closings, provide servicing functions or provide any other services outside the ordinary scope of an arm's-length lending relationship with respect to any mortgage loan delivered to AHFA for bailment.
- 2. Notwithstanding anything to the contrary contained in a Bailee Letter or any agreement between Warehouse Lender and its customers, AHFA may purchase and accept for bailment mortgage loans originated by Warehouse Lender's customers, utilizing funding provided in whole or in part by Warehouse Lender, within 70 days after the loan closing.
- 3. Within three (3) business days after AHFA remits to Warehouse Lender full and final payment for the purchase of any promissory note subject to a Bailee Letter at the wiring instructions set forth in such Bailee Letter, Warehouse Lender will terminate and release on MERS all of Warehouse Lender's rights and liens with respect to such promissory note.
- 4. Warehouse Lender will indemnify AHFA and hold AHFA harmless from, and shall reimburse AHFA for, any losses, damages, liabilities, deficiencies, claims, causes of action or costs and expenses of any nature, including attorneys' fees and costs, incurred by AHFA that result from any act or omission of AHFA taken in accordance with a direction from Warehouse Lender, including the terms of any Bailee Letter.
- 5. Any claim asserted by Warehouse Lender against AHFA with respect to a Bailee Letter or mortgage loan must be asserted within one year after the event, occurrence or circumstance on which the claim is based, and Warehouse Lender acknowledges and agrees that all such claims must be filed in the state or federal courts of the State of Alabama; provided, however, that Warehouse Lender and AHFA may agree separately to any form of alternative dispute resolution.
- 6. The agreements, representations and covenants of Warehouse Lender contained herein are continuing and of general and binding applicability to all Bailee Letters that Warehouse Lender shall submit to AHFA.
- 7. Warehouse Lender acknowledges and agrees that AHFA may at any time and without cause or explanation refuse to accept future Bailee Letters. In such event, AHFA will notify Warehouse Lender in writing and return all rejected Bailee Letters and related mortgage loan documents delivered by Warehouse Lender to AHFA in anticipation of bailment.

	(PRINT)
[FULL NAME OF WAREHOUSE LENDER]	
Ву:	(sign)
Name:	(print)
Title:	(print)
Telephone:	
Fmail:	

Alabama Housing Finance Authority Recertification Fees Wiring Instructions:

BBVA Compass Bank

60 Commerce St, Suite 100

Montgomery, AL 36101

ABA# 062001186

Account# 6768034972

AHFA Reservation Fees

Please reference Loan #, Project #, or Fee Type



LENDER ONLINE SYSTEM ADMINISTRATORS FORM Lender: _____ System Administrator #1: Name: _____ - Business Address: _____ Phone: - Fax: _____ Email: _____ System Administrator #2: Name: _____ - Business Address: _____ Phone: - Email: _____ Signature Date

MHC 7/19/19



LENDER OFFICE CONTACT FORM

Please list all Branches, Originators, Closers and Post- Closing staff and include the branch manager, address, telephone number, fax number, and e-mail address of locations that will be originating &/or processing loans under the program. (Attach a separate list if necessary.)

1.	Branch/Office Manager Name:			
Staff N	ame:	т	「itle:	
Staff A	ddress:			
City:		State:		Zip:
Email:		Phone:		Fax:
2.	Branch/Office Manager Name:		Email:	
Staff Name:		Т	Title:	
Staff A	ddress:			
City:		State:		Zip:
Email:		Phone:		Fax:
3.	Branch/Office Manager Name:		Email:	
Staff N	ame:	Tit	tle:	
Staff A	ddress:			
City:		State:		Zip:
Email:		Phone:		Fax:
4.	Branch/Office Manager Name:		Email:	
Staff N	ame:	Т	Title:	
Staff A	ddress:			
City:		State:		Zip:
Email:		Phone:		Fax:
5.	Branch/Office Manager Name:		Email:	
Staff Name:		Τ	Title:	
Staff A	ddress:			
				Zip:
Email:		Phone:		Fax:
6.	Branch/Office Manager Name:		Email:	
Staff N	ame:	т	Title:	
Staff A	ddress:			
City:		State:		Zip:
Fmail·		Phone:		Fax [.]